



KEEPING YOU AND OTHERS SAFE:

- ✚ We will maintain our limitation on the number of Guests/Members we allow on our facilities—to maintain a safe and tranquil environment for our members, guests and our team.
 - ✚ A maximum of 2 hours allowed per guest or member to use of the Spa Wet & Gym Facilities – Hotel residents needs to be pre-booked.
 - ✚ Access to spa facilities will be scheduled: 2 hours before any spa treatment.
 - ✚ Guests after the spa treatments MUST check-out from the spa after their booked time and are restricted to remain in the Spa / Club areas.
 - ✚ All our members are required to Check-in & Swipe their membership cards on arrival to the Club.
 - ✚ We will implement a strict social distancing & health protocols for our Guests, Members & Team.
 - ✚ Our Snug will be available only for our Guests/Members with treatments after having their Spa Treatments.
 - ✚ Gym / Pool / Whirlpool / Change areas / Steam Room and Sauna will have a maximum number of guests / members allowed in one time.
 - ✚ Our Team are Trained in Health & Safety and Covid prevention protocols.
 - ✚ You may see our team spraying sanitisers and cleaning consistently.
 - ✚ We will make our sure mechanical ventilation systems are well maintained and set systems to using a fresh air supply and not recirculating indoor air.
 - ✚ We will have virus lateral Tests available when needed for our Team, Members and Guests.
 - ✚ Temperature checks may be performed on arrival or prior to treatments.
 - ✚ Guests / Members : Must wear Masks (as advised by their Therapists) during treatments.
 - ✚ Guests / Members : Must wear Masks around the Spa Area
(Reception, Corridors, Locker Areas, Snug, Poolside)
- If any guest is exempt they must present an exemption ID / Card at check-in – otherwise they will be refused entry to the Spa and bookings will still be charged in full.
- Our Therapists – will use & wear necessary PPE during treatments : FACE MASKS & FACE SHIELDS / GLOVES (in consultation with client*) / APRONS / HAIR COVERS / Shoe Covers (when needed)
- Our Reception / Spa Attendant – will wear : FACE MASKS, GLOVES & APRON
- ✚ Children swimming pool access will remain closed.
 - ✚ Day Spa Packages with Lunch Included may be scheduled after the spa experience and must be pre-ordered. Lunch will be served at our Mood Bar.